

HOMAG Update Agent

valid from version 1.0.219.0

Requirements

- Windows **10** from Version 1809
- Windows **11** from Version 21H2
- ca. **100GB*** free space on storage medium (hard drive/USB stick) for a complete HGSD version
- Sufficiently large and stable bandwidth

* Information refers to a complete HGSD package, individual packages require significantly less storage space.

Downloadlink, authentication & Update Agent

The HOMAG Update Agent is authenticated automatically via signed certificates.

No administrator rights are required for the installation.

The validity of the download token is automatically checked after inserting the token into the input mask of the HOMAG Update Agent. There is a visual confirmation as to whether the token is valid or has already expired / the maximum number of downloads has been reached.

Short version

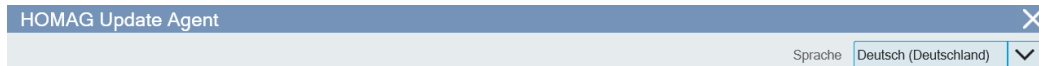
Using the HOMAG Update Agent, a provided software update is downloaded by the customer onto one of their Office PCs. The software update is then copied to the corresponding machine (USB stick/hard drive/network) and executed there to start the installation.

The rest of the installation procedure corresponds to the usual installation procedure using a HOMAG USB stick.

Instructions

Below you will find **step-by-step instructions** for the customer to download a provided package using the HOMAG Update Agent.

The language can be changed using the button on the right.

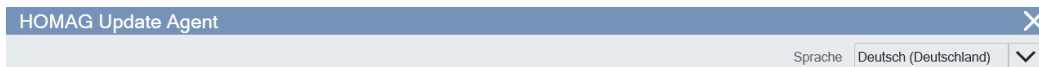


Herzlich willkommen beim HOMAG Update Agent

Weiter

Terms of use

In order to use the Update Agent, the terms of use must be read and accepted.



Nutzungsbedingungen

Das Online Softwareupdate der HOMAG ist ein Dienst zum Verteilen von HOMAG spezifischer Software- und Konfigurationsdaten für die von der HOMAG produzierten Maschinen und Anlagen. Das System kann auch für die Verteilung von HOMAG Software verwendet werden, welche auf Arbeitsvorbereitungssystemen (AV-Systeme) verwendet wird.

Die bereitgestellten Daten können über diese Applikation heruntergeladen werden. Während des ganzen Prozesses werden neben der IP-Adresse und Kundenname auch Informationen zu dem aktuellen Status des Downloadfortschritts an die Systeme der HOMAG zurückgemeldet. Diese Fortschrittsinformationen beinhalten Start-/Endzeitpunkt des Gesamtdownloads, bzw. des Downloads einzelner Pakete. Des Weiteren wird bei einem Fehler eine Fehlermeldung an das System zurückgemeldet.

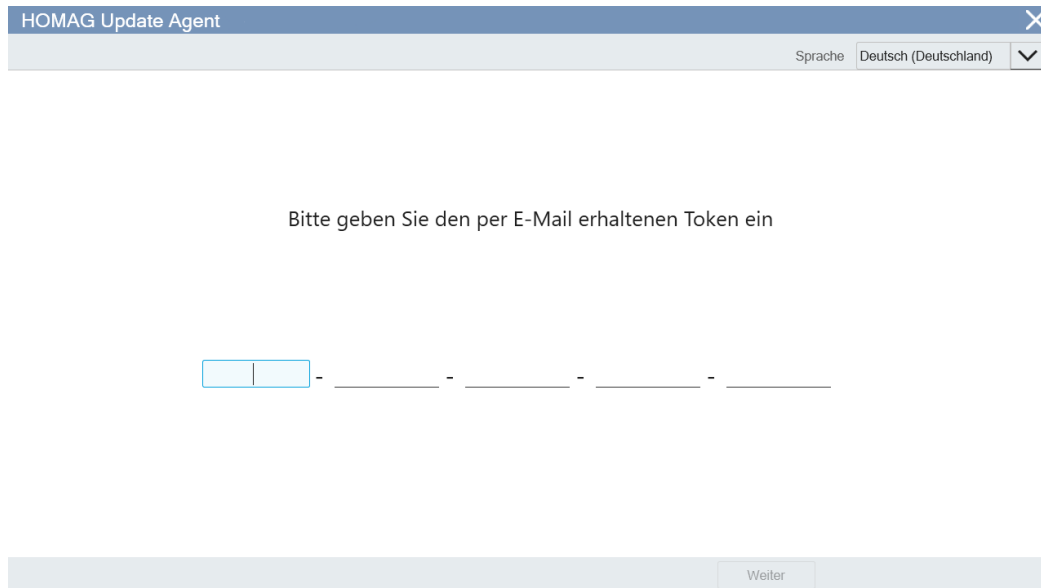
Die gesammelten Fortschrittsdaten werden verwendet für die Produktverbesserung des Online Softwareupdate

- Ich habe die Nutzungsbedingungen gelesen und akzeptiere diese
- Ich habe den Gewährleistungsausschluss gelesen und akzeptiere diesen [\(im Browser öffnen\)](#)
- Ich habe die Software-Lizenzbedingungen von Dürr gelesen und akzeptiere diese [\(im Browser öffnen\)](#)

Weiter

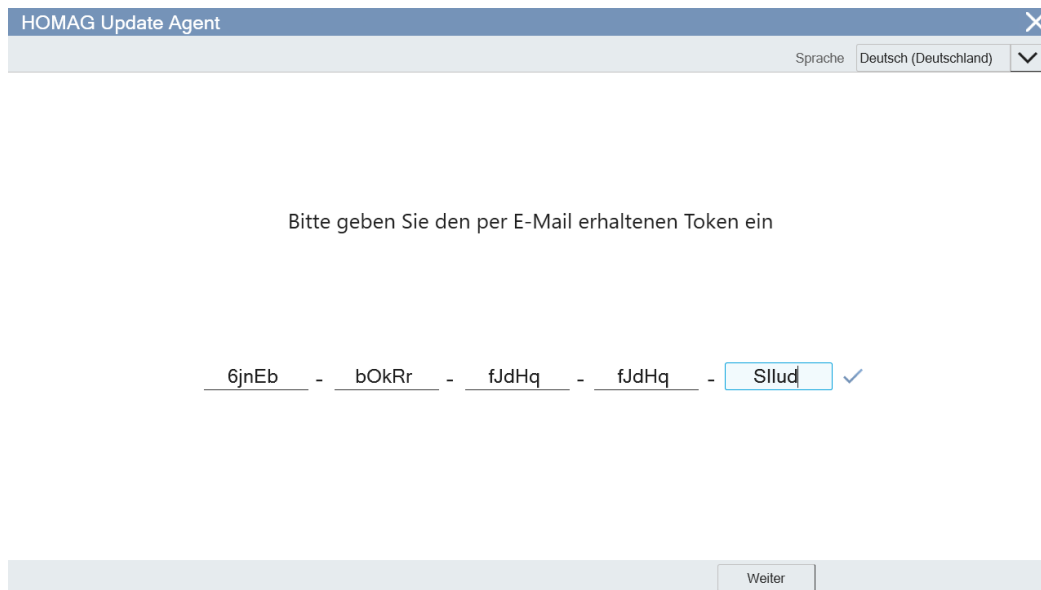
Entry and validity of downloadtoken

The download token can be taken directly from the email using **copy&paste**.



The screenshot shows a window titled "HOMAG Update Agent" with a language dropdown set to "Deutsch (Deutschland)". Below the title bar, the text "Bitte geben Sie den per E-Mail erhaltenen Token ein" is displayed. A token entry field is shown with a blue border and a cursor, followed by four hyphens. A "Weiter" button is located at the bottom right of the form area.

The validity of the token is checked by the Update Agent immediately after insertion and the result of the check is displayed using symbols to the right of the entered token.



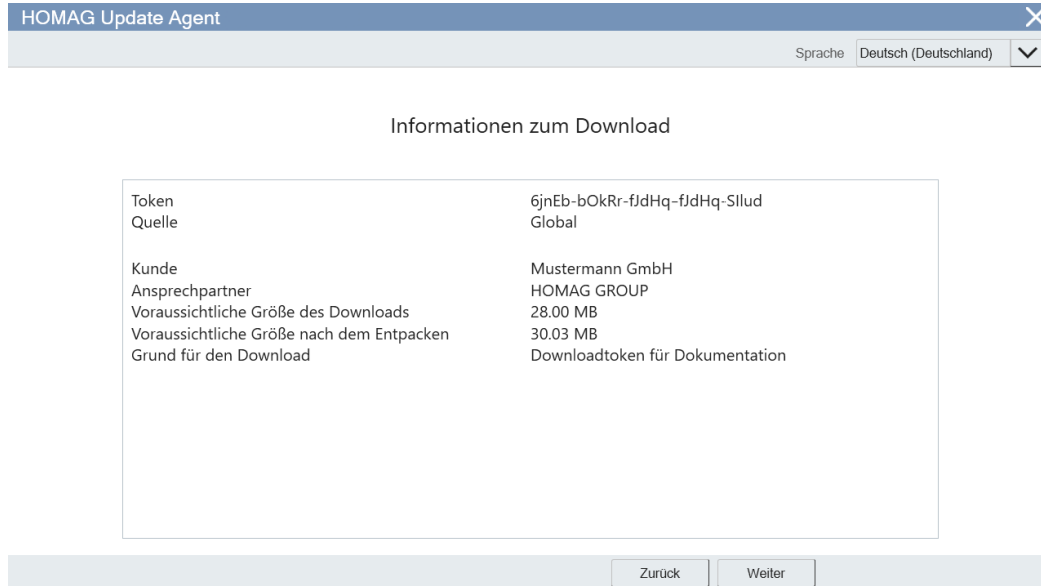
The screenshot shows the same "HOMAG Update Agent" window. The token entry field now contains the characters "6jnEb - bOkRr - fJdHq - fJdHq - Sllud" with a checkmark to the right of the last character. The "Weiter" button is still present at the bottom right.

Server selection

In the following window, the recommended server for downloading provided packages can be selected or changed. If only one server is available, this step will be carried out automatically in the background and you will be taken to the next step.

Summary

Before determining the download destination and starting the download, a short summary is displayed. Here you can, among other things: the HOMAG contact person and the expected size of the download can be viewed after unpacking.

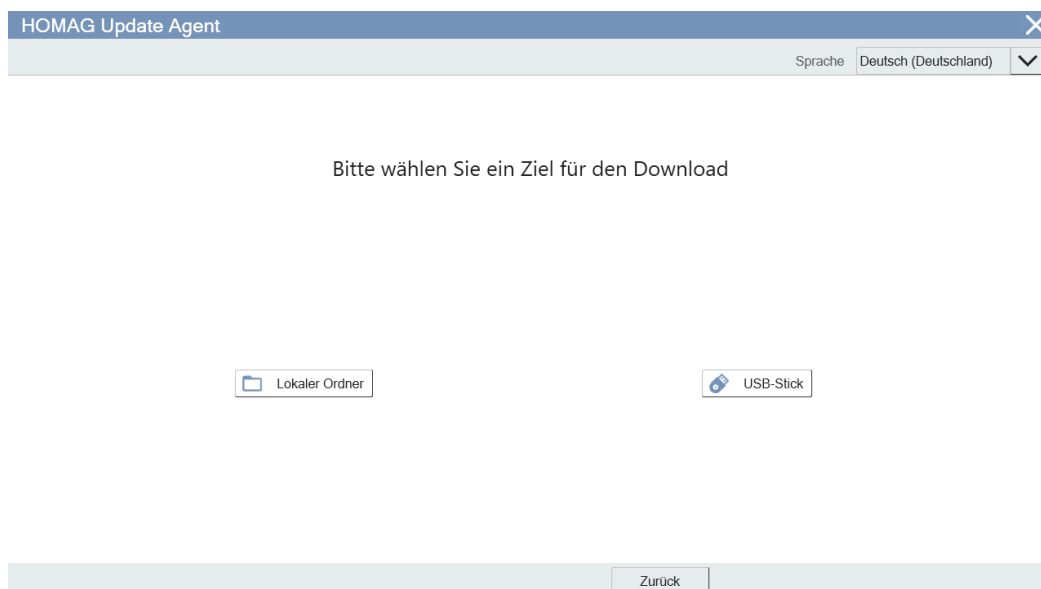


Select download destination

The download can be saved either locally or on a USB stick.

Depending on the completeness of the container to be downloaded, up to 100GB of free storage space is required on the corresponding data medium!

The download can then be started.



Selection "USB-Stick"

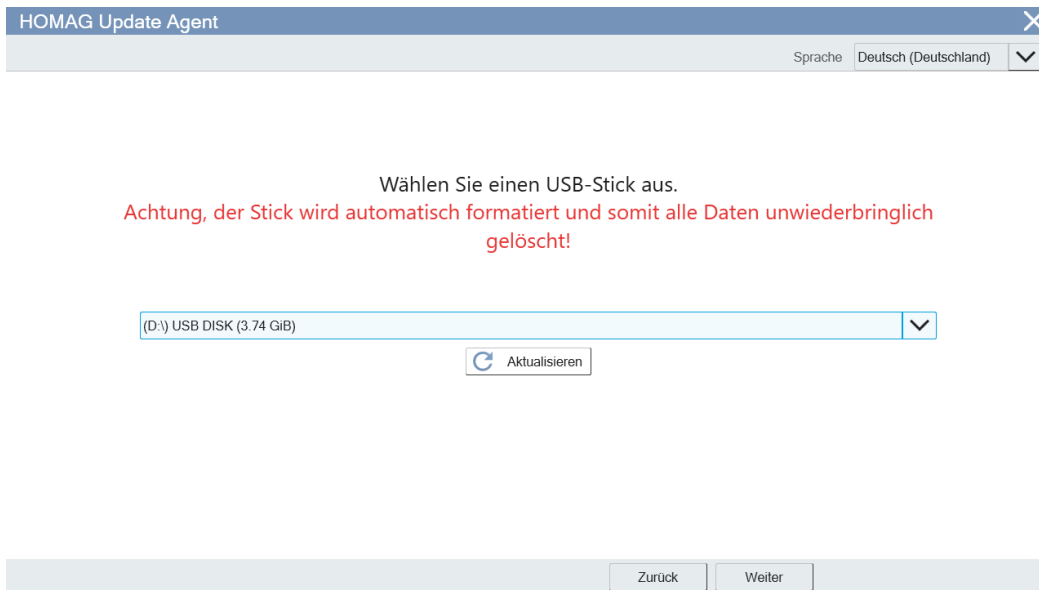
The download to a USB stick is described here. The function to start the download to a local folder is described in the next chapter.

IMPORTANT

The USB stick is formatted before writing.

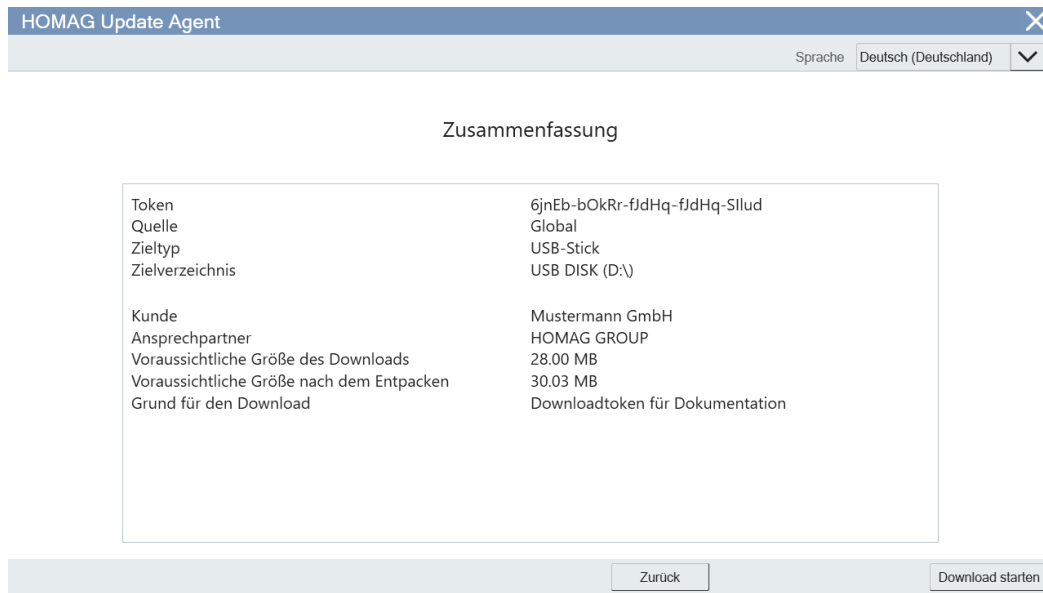
There will be another query!

Back up existing data to another storage medium!



After selecting the USB storage [**Next**], the second summary follows, including the target directory.

Proceed this window with [**Start download**].



Confirm the second confirmation for deleting with [**Continue**], or at the latest here [**Cancel**] and select another USB stick/storage location.

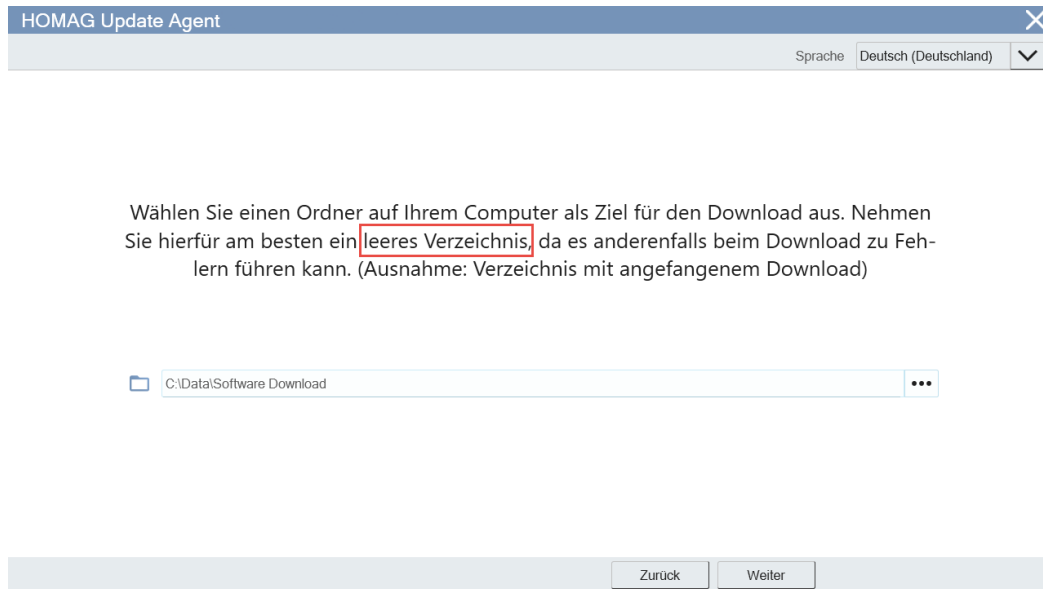


Selection "local folder"

The download to a local folder is described here.

❑ **IMPORTANT**

It is recommended to select an empty folder to download or create a new one.



After selecting the folder [**Next**], the second summary follows, including the target directory for control. Leave this window with [**Start download**].

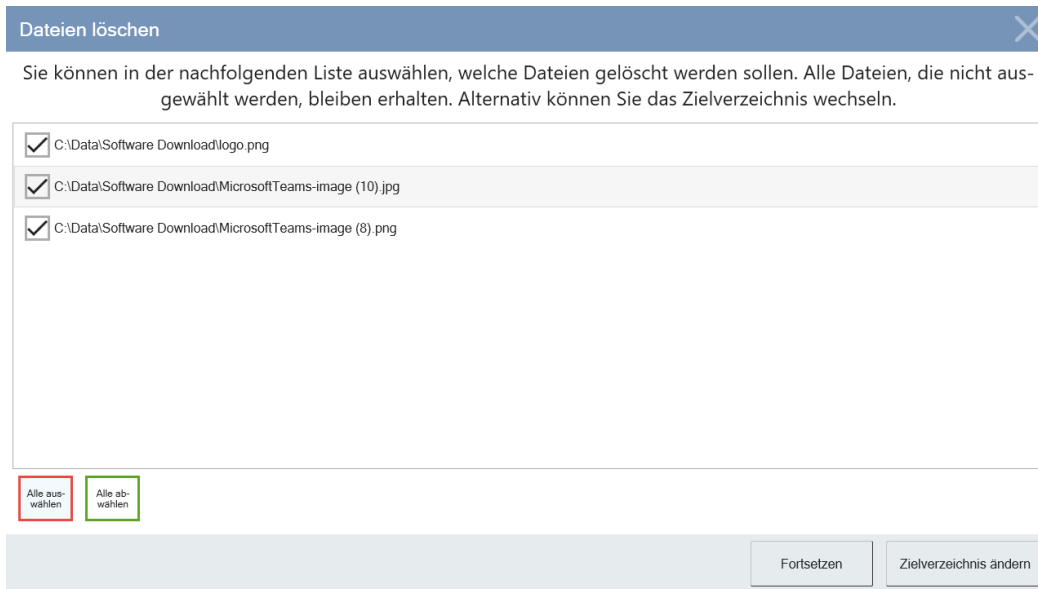
Cleanup "local directory"

If the selected folder contains data, a query window will appear before the download starts, in which a selection can be made as to what to do with already existing data.

All/single files in the folder can be deleted or retained.

With [**Continue**] and the respective selection, the download will start.

Alternatively, another directory [**Change target directory**] can be selected.



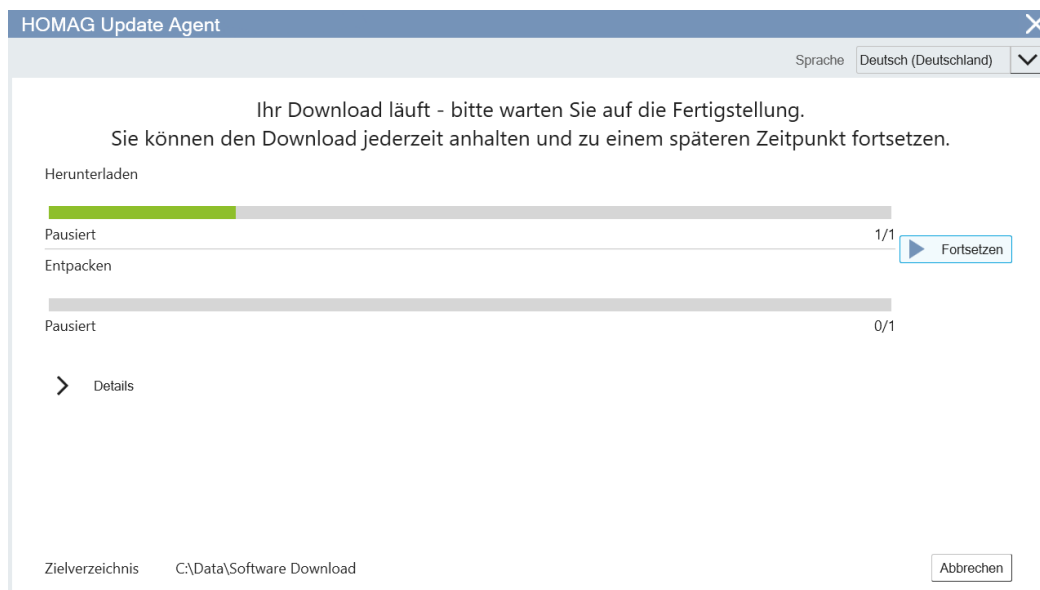
Download

The download can be paused, canceled and restarted. If the download was aborted, it can be continued after reopening the Update Agent and entering the token.

The application remembers the fully downloaded packages and continues the download at the next location.

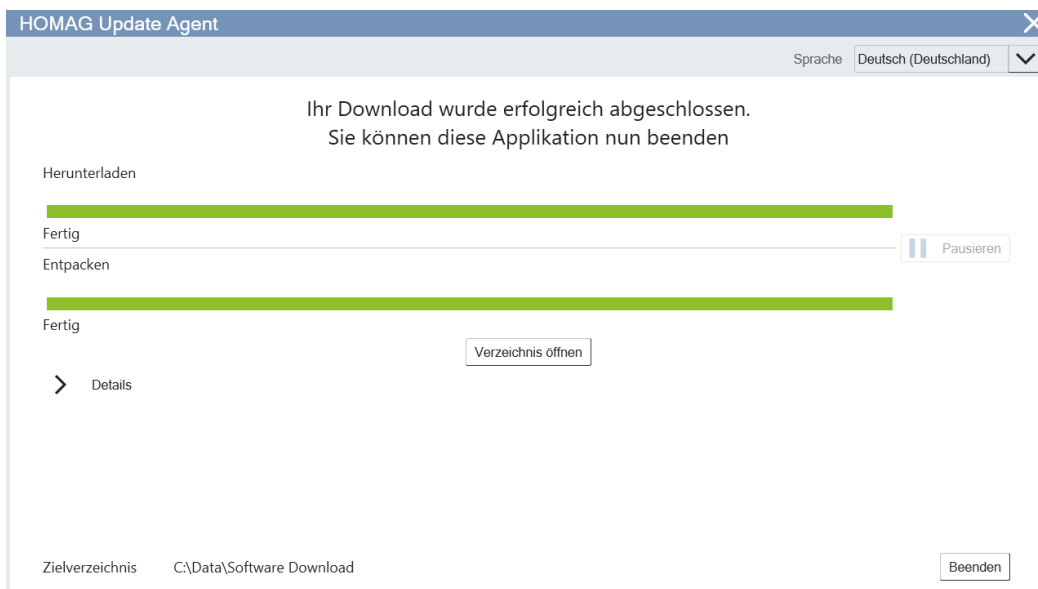
TIP

To be able to continue the download at the same point after an **abort/pause**, the **same directory** as before must be selected (local folder/USB stick).



Finishing download

After the download has been completed, the application can be closed. Before closing the application, you can change to the download directory.



Directory structure on drive

Example image of the previously downloaded package.

Name	Änderungsdatum	Typ	Größe
000_homag_versions	10.10.2023 10:59	Dateiordner	
caddi_export	10.10.2023 10:59	Dateiordner	
config	10.10.2023 11:00	Dateiordner	
software	10.10.2023 10:52	Dateiordner	
System Volume Information	10.10.2023 10:51	Dateiordner	
autorun.inf	29.08.2023 07:23	Setup-Informatio...	1 KB
HG_InstallationSuite_HELP.pdf	29.08.2023 07:23	PDF Document	14.152 KB
HGInstallationSuite.exe	29.08.2023 07:23	Anwendung	6.574 KB
HomagGroup.ico	29.08.2023 07:23	IrfanView ICO File	67 KB
Progress.xml	10.10.2023 11:02	XML-Dokument	160 KB

In the case of downloading to the internal hard drive, this directory must be copied to a USB stick/hard drive, to then be able to start the installation on the machine.